



GROUP BOOKINGS AND SEMI PRIVATE DINING

TERMS & CONDITIONS 2019

Set Menus

All parties of 8 or more are required to select from one of our set menus. All our set menus are designed to be shared, and showcase an array of items from across our menu. These include smaller dishes through to our chargrilled and slow cooked meats from our custom built parrilla and asado, including traditional Argentine desserts.

We ask for 2 weeks notice for **A La Cruz** \$130pp set menu, 1 weeks notice for **Asado** \$110pp set menu and 48 hours' notice for the **Coca Sarli** \$70pp and the **Carlos Gardel** \$90 menus.

Dietaries

Dietary requirements are required 24 hours prior to your reservation to ensure they can be catered for. Whilst Palermo abides by strict food handling procedures we cannot guarantee that trace elements will not be present.

Securing your reservation

To secure your reservation we require a credit card pre-authorisation which you will receive via email through a secure gateway link. **Nothing will be debited from your card when making the booking**, however, if you cancel within 24 hours of your booking or don't show up, a cancellation fee of \$40 per person will be taken as specified. Bookings will be held for 7 days only. If credit card pre-authorisation details are not received within this time, management reserves the right to cancel the booking and reallocate the space. For all bookings in the

Private Dining Room a deposit payment of 50% of the minimum spend is required to secure the booking. Palermo reserves the right to cancel the booking if payment requirements are not met.

Attendance

Final numbers of guests are required 24 hours prior to the event for catering purposes. Any additional guests will be subject to restaurant availability. A reduction in numbers will result in 50% of the agreed menu price being charged per person.

Cancellation Policy

Palermo requires 7 days notice, prior to the event, to avoid a charge of 50% of the agreed upon minimum spend in the event of cancellation. In the case of cancellation within 48 hours of the event, Palermo reserves the right to charge the full agreed upon minimum spend.

For reservations of 6 or more dining on a set menu in any other section of the restaurant, failure to give 24 hour notice in advance of your reservation may result in a cancellation fee of \$40 per person.

Service Charge

All group bookings of 8 or more people will incur a 5% service fee.

Minimum Spend

All dinner reservations in our semi Private Dining Rooms (PDR) on Friday and Saturday night will be required to meet the following minimum spends:

Entire PDR (up to 40guests)	-	\$4000
PDR (13-24 guests)	-	\$2400
PDR (8-14 guests)	-	\$1400
PDR (up to 12 guests)	-	\$1200
Mezzanine (up to 32 guests)	-	\$5000

There is no minimum spend for the Private Dining Room on Sunday – Thursday, or for reservations during lunch time. (Excluding Festive Season)

Please note, that all reservations during lunch time will need to vacate the table by 5pm to allow the restaurant to be set for evening service. We will do our best to cater for any requests to stay longer, however Palermo is under no obligation to guarantee this will be possible. Please speak with our reservations team regarding specific requirements.

Capacity

The layout of our restaurant allows us to provide flexibility in the seating arrangements we are able to offer guests. If you are unsure of final numbers or have requirements outside of what is listed below, please call our reservation team and they will be able to advise you on alternative options, or discuss a custom event to suit your needs.

By providing your credit card details to Palermo, you hereby agree to these terms and conditions. Please note all transactions made with American express will incur a 1.9% surcharge.

Many thanks for choosing Palermo. We look forward to having you dine with us.